

# **First Alert<sup>®</sup>**

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BIG BUTTON TELEPHONE WITH EMERGENCY KEY  
AND REMOTE PENDANT



USER MANUAL  
SFA3800

**SUBSCRIPTION TO CALLER ID SERVICE FROM YOUR LOCAL TELEPHONE COMPANY  
IS REQUIRED FOR ALL CALLER ID FEATURES TO OPERATE CORRECTLY**

**PLEASE READ THIS USER MANUAL COMPLETELY BEFORE OPERATING THIS UNIT AND  
RETAIN IT FOR FUTURE REFERENCE**

# IMPORTANT SAFETY INSTRUCTIONS



**THIS SYMBOL IS TO ALERT YOU THE IMPORTANT OPERATING OR SERVICING INSTRUCTIONS THAT MAY APPEAR IN YOUR USER MANUAL. ALWAYS FOLLOW BASIC SAFETY PRECAUTIONS WHEN USING THIS PRODUCT TO REDUCE THE RISK OF INJURY, FIRE OR ELECTRIC SHOCK.**

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the telephone line and ac adaptor before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
6. Slots and openings in the enclosure and the back or bottom are provided for ventilation to prevent overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer.
8. Do not allow anything to rest on the power cord of the ac adaptor. Do not locate this product where the cord will be abused by persons walking on it.
9. Always plug the ac adaptor into an outlet that is easily accessible and near to the equipment.
10. Never push objects of any kind into this product through enclosure slots as they may touch voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. Do not disassemble this product. Take it to a qualified service technician or service center when repair work is required. Opening or removing covers may expose you to voltage or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer to qualified service personnel under the following conditions:
  - a) When the power supply cord or plug is damaged or frayed.
  - b) If liquid has been spilled into the product.
  - c) If the product has been exposed to rain or water.
  - d) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation.
  - e) If the product has been dropped or the enclosure has been damaged.
  - f) If the product exhibits a distinct change in performance.
13. Avoid using a telephone during a lightning storm. There may be a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of a leak.
15. Never install telephone wiring during a lightning storm.

16. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
17. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
18. Use caution when installing or modifying telephone lines.

For optimal performance it is recommended that this product is used on a conventional phone line. Performance may vary with VOIP or other digital services.

## **SAVE THESE INSTRUCTIONS**

### **FCC INFORMATION**

This equipment complies with Part 68 of the FCC Rules. The label affixed to this equipment contains, among other information, the FCC Registration Number and Ringer Equivalence Number (REN) for this equipment. We suggest that you review the following information provided by the FCC.

#### **NOTIFICATION TO THE TELEPHONE COMPANY**

Notification to the telephone company is no longer required prior connecting the registered equipment. However, upon request from the telephone company the user shall tell the telephone company which line the equipment is connected to as well as the registration number and the ringer equivalence of the registered protective circuitry. In most, but not all areas, the sum of all REN's should be 5.0 or less.

#### **MALFUNCTION OF THE EQUIPMENT**

If the device is not operating properly, the user should immediately disconnect it from the telephone line as it may cause harm to the telephone network. In the event service is needed the user should contact:

Service Department  
Spectra Merchandising International, Inc.  
4230 North Normandy Avenue  
Chicago, IL 60634, USA.  
Telephone: (773) 202-8408 or toll-free hotline 1-800-777-5331

#### **TELEPHONE CONNECTION REQUIREMENTS**

Except for ringers provided by telephone company, all connections to the telephone network except for made through standard plugs telephone company provided jacks, or equivalent, in such a manner as to allow for easy and immediate disconnection of the terminal equipment. Standard jacks should be so arranged that, if the connected plug is withdrawn, no interference to the operation of the equipment at the customer's premises which remains connected to the telephone network shall occur by reason of such withdrawal.

#### **INCIDENCE OF HARM**

Should terminal equipment or protective circuitry cause harm to the telephone network, the telephone company shall, where practical, notify the customer that temporary discontinuance of service may be required. However, where prior notices are not practical, the telephone company may temporarily discontinue service if such action is deemed reasonable in the circumstances. In the case of such temporary discontinuance, the telephone company shall promptly notify the customer who has the right to bring a complaint to the FCC if he feels the disconnection is not warranted.

## CHANGES IN TELEPHONE COMPANY EQUIPMENT OR FACILITIES

The telephone company may make changes in its communications facilities, equipment, operations or procedures, where such action is reasonably required and proper in its business. Should any such changes render the customer's terminal equipment incompatible with the telephone company facilities, the customer shall be given adequate notice to make modifications to maintain uninterrupted service.

### General

The FCC prohibits customer-provided terminal equipment to be connected to party lines or to be used in conjunction with a coin telephone service.

### Installation

This device is equipped with a USOC RJ11C standard miniature modular jack and is designed to plug directly into a modular jack.

**\*\*\*THIS TELEPHONE HAS BEEN CERTIFIED AS HEARING AID COMPATIBLE \*\*\***

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**CAUTION: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.**

## DEAR FIRST ALERT<sup>®</sup> CUSTOMER

We have taken great care to make sure that your product was in perfect working order when it left our factory. It has been designed to give you many years of enjoyment and trouble free operation. Read this manual before operating this unit to become familiar with its features and obtain the performance that will bring you continued satisfaction for many years.

For future reference, record the serial number in the space provided.

**Model Number: SFA3800**

**Serial Number:** \_\_\_\_\_

## CONTENTS OF YOUR PRODUCT

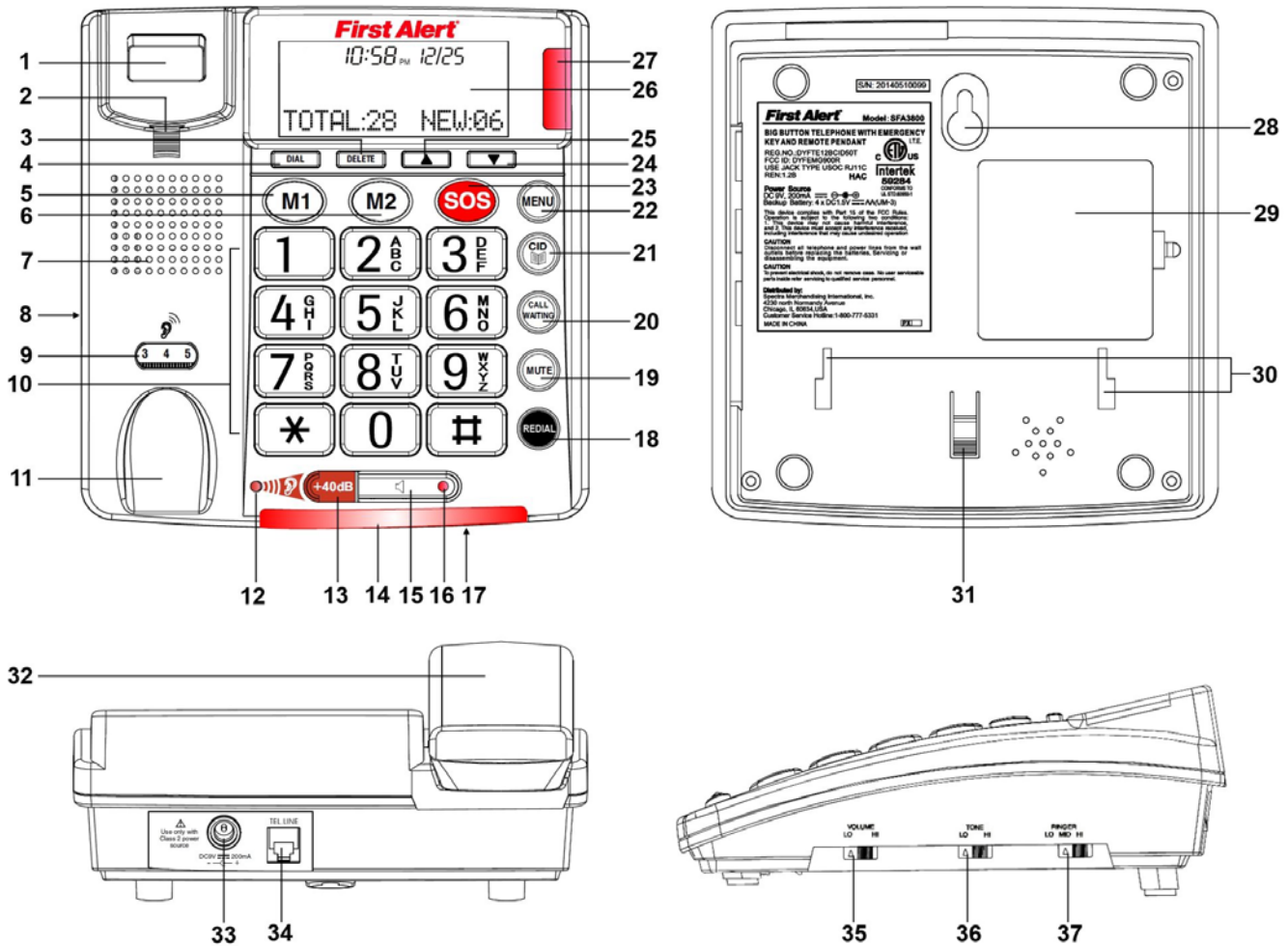
SFA3800 Telephone Set	x 1 set
Coiled Handset Cord (9 feet)	x 1 pc
Long Line Cord (7 feet)	x 1 pc
Short Line Cord (7 inches)	x 1 pc
Emergency Remote Pendant with Detachable Neck Strap (with 12V battery installed)	x 1 set
AC Adaptor (DC9V $\overline{=}$ 200mA output)	x 1 set
Wall Mount Bracket	x 1 set
Wall Mounting Screws	x 2 pcs
Plastic Anchors for Wall Mounting	x 2 pcs
User Manual with Accessory Order Form	x 1 set






## PROTECT YOUR FURNITURE!!

This system is equipped with non-skid rubber 'feet' to prevent the product from moving when you operate the controls. These 'feet' are made from non-migrating rubber material specially formulated to avoid leaving any marks or stains on your furniture. However certain types of oil based furniture polishes, wood preservatives, or cleaning sprays may cause the rubber 'feet' to soften, and leave marks or a rubber residue on the furniture. To prevent any damage to your furniture we strongly recommend that you purchase small self-adhesive felt pads, available at hardware stores and home improvement centers everywhere, and apply these pads to the bottom of the rubber 'feet' before you place the product on fine wooden furniture.

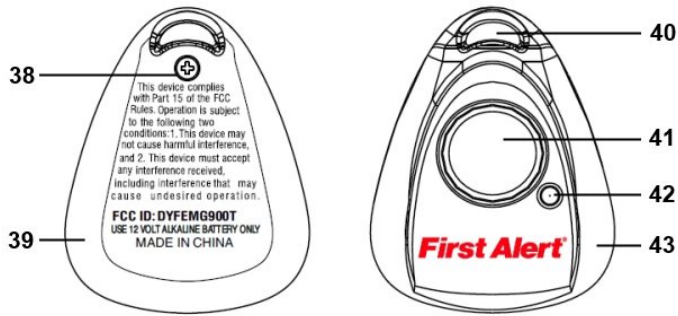
# LOCATIONS OF CONTROLS

## THE MAIN UNIT



1. Hook Switch	14. Ringer Indicator	27. New Call Indicator
2. Handset Holder	15. Speakerphone  Button	28. Keyhole for Wall Mounting
3. Delete Button	16. Speakerphone Indicator	29. Battery Compartment Cover
4. Dial Button	17. Speakerphone Microphone	30. Wall Mount Bracket Slots
5. M1 Button (One-Touch Memory Location 1)	18. Redial/Pause Button	31. Wall Mount Bracket Latch
6. M2 Button (One-Touch Memory Location 2)	19. Mute Button	32. Handset
7. Speaker	20. Call Waiting Button	33. DC Jack (DC9V  200mA)
8. Handset Jack	21. CID/Phonebook  Button	34. Telephone Line Jack
9. Handset Volume Control	22. Menu Button	35. Slide Volume Control
10. Keypad	23. SOS Button	36. Tone Hi/Lo Slide Control
11. Handset Cradle	24. Down  Button	37. Ringer Selector (Hi/Mid/Lo)
12. Volume Boost Indicator	25. Up  Button	
13. +40dB Volume Boost Button	26. LCD Display	

## THE EMERGENCY REMOTE PENDANT



38.	Remote Pendant Bottom Cover Screw
39.	Remote Pendant Bottom Cover
40.	Hole for Detachable Neck Strap
41.	Remote Pendant Transmit Button
42.	Remote Pendant Transmit Indicator
43.	Remote Pendant Top Cover

## INSTALLATION


### POWERING UP THE TELEPHONE

Insert the plug of the AC120V~ DC9V=== 200mA AC Adaptor (included) into the DC JACK at the back of the telephone and plug the AC Adaptor into a properly installed AC 120V~ 60Hz mains socket near the equipment and it should be easily accessible.

### CONNECTING THE TELEPHONE

1. Plug one end of the telephone line cord into the TEL.LINE JACK at the bottom of the telephone base.
2. Plug the other end of the telephone line cord into the wall outlet.
3. Plug one end of the coiled cord into the handset's modular jack.
4. Plug the other end of the coiled cord into the left side of the telephone.

### INSTALLING BACKUP BATTERIES

Your telephone requires four AA batteries (not included) for backup. When the “” icon appears on the display or the display gets dim, replace all the batteries with four fresh “AA” size (UM-3) ones.

#### Notes:

- ♦ The telephone numbers in memory and the voice recordings are stored in non-volatile flash memory which does not require battery power for backup.
- ♦ When there is an AC power outage, the installed backup batteries will automatically switch in to maintain all normal functions of the telephone. To avoid excessive battery drain, please make sure to connect the provided AC Adaptor properly to the telephone and household AC power all the time.

Before opening BATTERY COMPARTMENT COVER, make sure the telephone is disconnected from the telephone line and AC Adaptor.

### INSTALLING BATTERIES INTO THE TELEPHONE

1. Open the BATTERY COMPARTMENT COVER located on bottom of cabinet using a small flat-blade screwdriver (not included).
2. Insert four 1.5V=== “AA” size (UM-3) alkaline batteries (not included) into the Battery Compartment following the polarity markings as indicated in the compartment.
3. Snap the BATTERY COMPARTMENT COVER back into place.

### CHANGING THE BATTERY IN THE EMERGENCY REMOTE PENDANT

The EMERGENCY REMOTE PENDANT comes with a 12V=== type LR23 alkaline battery pre-installed.

You should check the battery status periodically by pressing the red REMOTE PENDANT TRANSMIT BUTTON. If the red REMOTE PENDANT TRANSMIT INDICATOR gets dim and/or the transmission distance (up to 100 feet) becomes considerably shorter, it is time to replace the exhausted battery.

1. Remove the REMOTE PENDANT BOTTOM COVER SCREW (#38) from the back of the REMOTE PENDANT.

2. Insert a small flat-head screwdriver into the rectangular slot at the bottom of the PENDANT to twist open the REMOTE PENDANT TOP COVER.
3. Remove the old battery and load a new 12V  $\text{---}$  type LR23 alkaline battery into the battery compartment following the polarity markings as indicated on the PCB. (**Remarks:** the metal plate with a spring is the negative battery terminal).
4. Snap the REMOTE PENDANT TOP COVER back into place and tighten the screw on the bottom cover.

### BATTERY CARE

- ◆ Be sure that the batteries are installed correctly. Wrong polarity may damage the unit.
- ◆ Do not mix old and new batteries.
- ◆ Do not mix alkaline, standard (carbon-zinc) or rechargeable (nickel-cadmium) batteries.
- ◆ If the unit is not to be used for an extended period of time, remove the batteries. Old or leaking batteries can cause damage to the unit and may void the warranty.
- ◆ Do not try to recharge batteries not intended to be recharged; they can overheat and rupture (Follow battery manufacturer's directions).
- ◆ Do not dispose of batteries in fire, batteries may explode or leak.

### MOUNTING THE PHONE ON A WALL

The phone may be mounted on a suitable wall or other vertical surface by following the procedures below.

Select an area of the wall where you would like to hang your phone and make sure that there are no pipes or electrical cables buried in the wall in this area.

**⚠ Caution:** Cables to electrical switches and sockets usually run vertically in the wall. Do not mount your phone directly above or below an electric switch or socket unless you are sure that the cables will not be damaged by the fixing screws.

1. Drill two holes vertically, one above the other, 3-1/4" (83mm) apart, and leave the screws protruding from the wall by about 3/16" (5mm).  
**Note:** Adjust the amount that the screw heads protrude from the wall so that when the phone is finally hung, it lies flat.
2. Press and lift out the HANDSET HOLDER. Remove the hanging peg (located by the hook switch) by pushing it upwards and snap it into place so it will hold the handset in place when the phone is mounted on the wall.
3. Insert the two tabs of the WALL MOUNT BRACKET into the matching slots opposite the keyhole slot on the underside phone base. Then press down and slide the bracket upward until the tabs snap into place and the bracket is latched in place by the WALL MOUNT BRACKET LATCH.
4. Plug one end of the TELEPHONE LINE CORD into the TEL. LINE JACK at the back of the base.
5. Plug the other end of the LINE CORD into the wall plate jack, then align the base's KEYHOLE SLOTS with the screws and slide the telephone unit downward to secure it.

## SETUP MENU

There are 11 different functions in the setup menu for this telephone.


You can press the MENU BUTTON repeatedly to access each of them one by one or direct access your desired function by pressing MENU BUTTON followed by a NUMBER of the KEYPAD as follows:

DIRECT ACCESS NUMBER	SETUP FUNCTION	FUNCTION DESCRIPTIONS
N/A	LCD Contrast	Adjusts the contrast level of the LCD panel for easy reading
1	Enter Time/Date	Enter the time and date information
2	Language	Select the desired display language from 11 options: English (default), Spanish, French, Italian, German, Dutch, Turkish, Slovenski, Portuguese, Swedish, Danish
3	Voice	Select the desired voice prompt language from 4 options: English (default), Spanish, Italian, French




4	Store Number	Store a telephone number to the phone book
5	Name Recording	Record a name for a telephone number in the phone book
6	Record Message	Record a new emergency message
7	Check Message	Listen to the recorded emergency message
8	Flash	Set the flash time. Options are: 600, 300 (default), 270, 100 and 80ms
9	Tone/Pulse	Set the dialing mode between tone or pulse.
0	Remote Pendant	For pairing the remote pendant with your telephone (up to 5 remote pendants can be paired)


#### SETTING THE CONTRAST OF THE LCD DISPLAY

1. Press the MENU BUTTON. The display shows "LCD CONTRAST".
2. Press the DIAL BUTTON. The display shows the current contrast setting with values between 1 and 5.
3. Press ▲ or ▼ to select the desired contrast level and confirm with the DIAL BUTTON.
4. The display now shows to "ENTER TIME/DATE", you can refer to next section to set the time and date or press  button to exit the setup mode.

#### SETTING THE TIME AND DATE

1. Press MENU BUTTON repeatedly (or press MENU then ① buttons) until "ENTER TIME/DATE" is shown.
2. Press the DIAL BUTTON. The display shows "ENTER TIME" and the hour digits are flashing.
3. Select the correct hour using the ▲ or ▼ and confirm with the DIAL BUTTON. The minute digits will now flash in the display.
4. Select the required minutes using the ▲ or ▼ and confirm with the DIAL BUTTON. The display now shows "ENTER DATE" and the "month" digits are flashing.
5. Select the correct month using the ▲ or ▼ and confirm with the DIAL BUTTON. The "date" digits will now flash in the display.
6. Select the correct date using the ▲ or ▼ and confirm with DIAL BUTTON.
7. Press  BUTTON to exit the setup mode.

#### SETTING THE DISPLAY LANGUAGE


1. Press MENU BUTTON repeatedly (or press MENU then ② buttons) until "LANGUAGE" is shown.
2. Press the DIAL BUTTON.
3. Select the desired display language from 11 options English, Spanish, French, Italian, German, Dutch, Turkish, Slovenski, Portuguese, Swedish and Danish using the ▲ or ▼ and confirm with the DIAL BUTTON.
4. Press  BUTTON to exit the setup mode.

#### SETTING THE VOICE PROMPT LANGUAGE

The telephone is factory preset with all voice features ON.

The volume of the voice prompt is regulated by the SLIDE VOLUME CONTROL.

If the user does not wish to hear the voice prompts, it can turn off the voice feature.


1. Press MENU BUTTON repeatedly (or press MENU then ③ buttons) until "VOICE" is shown.
2. Press the DIAL BUTTON.
3. Using the ▲ or ▼ to select between VOICE OFF or ON and the desired language (English, Spanish, Italian, French) and confirm with DIAL button.
4. Press  BUTTON to exit the setup mode.

**Note:** The default setting for voice prompt is English, if you select other languages, the phone will announce the phone number, digits and phone Caller ID only.





#### SETTING THE FLASH TIME

1. Press MENU BUTTON repeatedly (or press MENU then ④ buttons) until "FLASH" is shown.
2. Press the DIAL BUTTON.
3. Select the desired flash time from 600, 300 (default), 270, 100 or 80ms using the ▲ or ▼ and confirm by

pressing the DIAL BUTTON.

4. Press  BUTTON to exit the setup mode.

#### SETTING THE TONE/PULSE DIALING MODE

1. Press MENU BUTTON repeatedly (or press MENU then  buttons) until “TONE/PULSE” is shown.
2. Press the DIAL BUTTON.
3. Select the required dialing mode using the  or  and confirm with the DIAL BUTTON.
4. Press  BUTTON to exit the setup mode.

#### SETTING THE RINGER VOLUME CONTROL

The ringer sound level can be adjusted by sliding the RINGER SELECTOR to select Hi, Mid or Lo level. The RINGER INDICATOR will flash with all incoming calls.

#### ADJUSTING THE HANDSET VOLUME CONTROL

This feature is useful for people with impaired hearing who require extra level of amplification and tone control offered by this telephone.

The VOLUME BOOST INDICATOR is used to indicate when the volume level is increased.

1. Press the +40dB VOLUME BOOST BUTTON, the VOLUME BOOST INDICATOR will turn ON.
2. Adjust the handset volume by turning the rotary HANDSET VOLUME CONTROL to select the desired listening level (level 1 to 9).
3. During the conversation, you may turn OFF the volume boost by pressing the RED +40dB VOLUME BOOST BUTTON again, and the VOLUME BOOST INDICATOR will turn OFF. The sound level will return to normal.
4. When you hang up, the phone will reset to normal sound level.

#### SETTING THE TONE CONTROL (TONE HI/LO)

The TONE HI/LO SLIDE CONTROL allows you to fit your specific hearing needs, so words are clearer and easier to understand. Slide the TONE HI/LO CONTROL to “Lo” to enhance the lower frequency range and to “Hi” to enhance the high frequency range.


**Note:** The tone control function will not be effective when the VOLUME BOOST INDICATOR is OFF.

#### SETTING THE SPEAKER VOLUME CONTROL

You can adjust the speakerphone volume to a more comfortable listening level using the SLIDE VOLUME CONTROL.



#### PAIRING THE REMOTE PENDANT

The phone comes with one remote pendant for emergency use. You can pair up to a total of 5 pendants to your phone. FULL will show on the display if you attempt to pair a sixth pendant. To pair the pendant to your phone:

1. Press MENU BUTTON repeatedly (or press MENU then  buttons) until “REMOTE PENDANT” appears.
2. Press DIAL BUTTON to pair your new pendant to your phone, “PAIRING” will appear.
3. Press DIAL BUTTON again and when “PAIRING...” appears, press the red REMOTE PENDANT TRANSMIT BUTTON. If the pendant is successfully paired, “PAIRED” appears, if not “PAIRING FAILURE” would appear.
4. If you want to cancel a paired pendant, select “DELETE?” and press DIAL BUTTON to confirm. A voice prompt will confirm the successful delete action. It will then exit to normal display automatically.


## TELEPHONE OPERATION

#### DIALING A CALL


1. Pick up the HANDSET or press  BUTTON (the SPEAKERPHONE INDICATOR will light) and wait for a dial tone.
2. Press the KEYPAD for the telephone number you wish to dial. The display will show the number that you have dialed on the KEYPAD. If you dial a number over 14 digits long, it will show the last 14 digits only.
3. When you have completed your call, hang up the HANDSET or press  button again to release the

telephone line.

**Note:**

It is possible to switch from a handset conversation to a speakerphone conversation by pressing the  BUTTON and replace the HANDSET to the HANDSET CRADLE accordingly.

PRE-DIALING A PHONE NUMBER

1. Enter the telephone number on the KEYPAD. The telephone will voice the digits dialed (with Voice Prompt ON and set to either English, Spanish, Italian or French).
2. To modify a number, press the DELETE BUTTON for each digit to be corrected.
3. Pick up the HANDSET, press the DIAL BUTTON or press  BUTTON.

RECEIVING A CALL

When you receive a call, the telephone rings and the RINGER INDICATOR flashes. The LCD DISPLAY will show the CALL# and the caller telephone number if you have subscribed to Caller ID. The telephone will say the name of the caller if the number matches a name saved in the phone book, if not, it will say the number of the calling party.

This feature allows you to decide to pick up the phone or not depending on who is calling.

If you want to talk to the caller:


1. Pick up the HANDSET or press  BUTTON to answer the call.
2. At the end of the call, return the HANDSET to the cradle or press  BUTTON again.

SPEAKER VOLUME CONTROL

You can adjust the speakerphone volume to the desired listening level using the SLIDE VOLUME CONTROL.

REDIAL

To redial the last number called:

1. Lift the HANDSET or press  BUTTON.
2. Press the REDIAL BUTTON.

**Note :** The last number dialed manually (up to 32 digits long) can be redialed.

PAUSE

You can insert a 3.6 second pause while dialing or storing a number into memory in order to access custom and telebanking services, long distance, etc. Press REDIAL BUTTON at the desired point within the number and a "P" will be inserted. Press REDIAL BUTTON again if an additional 3.6 second pause is needed.

CALL WAITING (**subscription to Call Waiting service may be required**)

Many special telephone services, such as Call Waiting, require a switch hook signal.

If you have Call Waiting service, you can put a call on hold and take a second incoming call on the same line by pressing CALL WAITING BUTTON. Press CALL WAITING BUTTON again to alternate between the two callers.

**Note:** If you do not have any special phone services requiring a switch hook signal, pressing CALL WAITING BUTTON may disconnect the current call.

MUTE

Press and hold the MUTE BUTTON so that the person on the other end of the line will not hear what you are saying. You can continue to hear the person on the other end.


1. Press and hold the MUTE BUTTON to mute the call.
2. Release the MUTE BUTTON and you will be able to continue the conversation.

HEARING AID COMPATIBILITY (HAC)

This unit is compatible with inductively coupled hearing aids and cochlear processors. Adjust your hearing aid's or processor's "T-switch" to the "T" position.

## MESSAGE FOR EMERGENCY CALLS

### RECORDING YOUR EMERGENCY MESSAGE


1. Press MENU BUTTON repeatedly (or press MENU then ⑥ buttons) until "RECORD MESSAGE" is shown.
2. Press and hold the DIAL BUTTON until you hear a beep and "VOICE" icon flashes in the LCD Display; then speak into the SPEAKERPHONE MIC simultaneously. The maximum recording time of the Emergency Message is 20 seconds.
3. Release the DIAL BUTTON when you have finished recording. The phone then playbacks the recorded message automatically.
4. Repeat steps #2 to #3 if you want to record the Emergency Message again.
5. Press  BUTTON to exit the setup mode.

#### Note:

When recording a message, remind your caller to press 0 to talk (maximum 3 minutes), and then also to press 1 and 2 (in sequential order) if they want to cancel the SOS function and remain on the phone with you. Once your caller picks up the call, the speakerphone will be activated for 3 minutes. If your caller does not press 1 then 2 within 3 minutes, the telephone will disconnect automatically and dial the next Emergency Number in the phone book. If the callers do not press 0, they will only be able to listen to your recorded message but they will not be able to talk to you. You may wish to use this message or create one of your own to meet your specific needs, for example:

***" This is Mr. Jones. I have a problem, please press 0 to talk and listen in. "***

### CHECKING YOUR EMERGENCY MESSAGE

1. Press MENU BUTTON repeatedly (or press MENU then ⑦ buttons) until "CHECK MESSAGE" is shown.
2. Press DIAL BUTTON to hear the recorded message.
3. To delete the recording, press DELETE BUTTON during playback.
4. If you want to record a new Emergency Message, follow steps #1 to #3 in the **RECORDING YOUR EMERGENCY MESSAGE** section above.
5. Press  BUTTON to exit the setup mode.



#### Cautions:

- ♦ To ensure proper operation, this telephone must be installed according to the **INSTALLATION** instructions above. To verify that the telephone is operating properly and can successfully report an alarm, you should test the telephone immediately after installation, and periodically thereafter.
- ♦ This telephone cannot report an alarm when some other equipment (telephone, answering system, computer modem, etc.) is connected to the same phone line and is in use.
- ♦ Save phone numbers intended for the Emergency Message with "EMERGENCY ON" (See **STORING NUMBERS IN THE PHONE BOOK** section).
- ♦ Hold down the red pendant button or SOS BUTTON. The phone beeps for about 15 seconds then dials the first emergency number automatically. The phone will announce your recording.
- ♦ To deactivate the SOS call simply press and hold the red pendant button for about 5 seconds.
- ♦ The maximum operating range of the REMOTE PENDANT is about 100 feet.



#### IMPORTANT NOTES

- ♦ You can use your REMOTE PENDANT to answer a call. When the phone rings simply tap the red REMOTE PENDANT TRANSMIT BUTTON, the call will be answered and you will be able to talk using the speakerphone. To disconnect the call simply press the red button again. Be careful not to hold the button for too long (about 2.5 seconds) or you will activate the emergency call program. If there is no response from the first emergency call, or if the first caller does not press the numbers 1 and 2 sequentially to cancel the SOS function, the phone will disconnect and dial the next Emergency Number automatically.
- ♦ If you do not record your own Emergency Message, the phone will announce the default emergency message when you press SOS BUTTON or the red REMOTE PENDANT TRANSMIT BUTTON.
- ♦ If the emergency calls receive no response, the phone will automatically redial the numbers on the Emergency Number list 10 minutes later.

# THE PHONE BOOK

**Note :** The phone book features are only available in phone book mode (📖 icon turns ON). If the 📖 icon is off, press 📖 button once to turn it ON.

## STORING NUMBERS, NAMES AND VOICE PROMPTS IN THE PHONE BOOK (UP TO 30 ENTRIES)

1. Press MENU BUTTON repeatedly (or press MENU then Ⓞ buttons) until “STORE NUMBER” is shown.
2. Press the DIAL BUTTON. The cursor will flash in the first position.
3. Enter the required telephone number with a maximum of 22 digits using the numeric KEYPAD and confirm with the DIAL button.
4. Enter the required name with a maximum of 16 letters. The next section will tell you how to enter names. Confirm with the DIAL BUTTON.
5. Use ▲ or ▼ to set this number as an Emergency Number or not. Confirm with the DIAL BUTTON.
6. If you choose “YES”, “LOCATION ##” is shown. Use ▲ or ▼ to set the location (priority) you want and confirm with the DIAL BUTTON. “SAVED” and a “SOS” icon will be shown.  
**Note:** Emergency Number saved in “Location 01” will be the first number to be called. If the first Emergency Number is unreachable, other Emergency Numbers down the list will be dialed out one by one automatically.
7. The LCD DISPLAY now shows “NAME RECORDING”.
8. To record the name as a voice prompt, press and hold the DIAL BUTTON. Speak clearly into microphone after a beep and "VOICE" icon flashes in the LCD Display. Release the button when you have finished or the unit will stop recording after 3 seconds. The voice prompt will then be played back automatically.
9. To delete the voice prompt recorded, press DELETE BUTTON while the voice prompt is playing.
10. You can repeat steps #2 to #9 to enter more numbers or press 📖 BUTTON to exit.

**Note:** When the memory location is full, “FULL” will be displayed.

### How to enter names

The number buttons are also inscribed with letters for entering the name. By repeatedly pressing the appropriate button, uppercase letters as well as numbers and special characters can be entered.

Button	Letters/symbols
1 .....	[Space character] + & - / 1
2 .....	A B C 2
3 .....	D E F 3
4 .....	G H I 4
5 .....	J K L 5
6 .....	M N O 6
7 .....	P Q R S 7
8 .....	T U V 8
9 .....	W X Y Z 9
* .....	' @ ( ) *
0 .....	, . : ; ? 0
# .....	\$ _ % ! #

Incorrect entries can be deleted with the DELETE BUTTON. To do this, move the cursor to the correct position using ▲ or ▼ and then press the DELETE BUTTON.

### TO REVIEW THE PHONE BOOK MEMORY

1. Press the 📖 BUTTON until the 📖 icon is shown.
2. Review the stored phone number by pressing ▲ or ▼, or enter the initial letter of the name of the person you wish to call using the KEYPAD. After a short time, the display will show the first stored telephone number with this initial letter, say the name and “VOICE” icon is shown if it was recorded, or voice the telephone number.

You can now search for further numbers under this letter by pressing ▼.




**Notes:**

- ◆ If no telephone number is stored, the display will show "EMPTY".
- ◆ After you view all the entries in memory, the display will show "END OF LIST".

**TO DIAL THE DISPLAYED TELEPHONE NUMBER FROM THE PHONE BOOK MEMORY**

1. With the selected telephone number showing on the LCD DISPLAY, press DIAL BUTTON. The displayed telephone number will be dialed out automatically in speakerphone mode .
2. The LCD DISPLAY shows both the dialed out telephone number and "CALL TIMER".



**OR**

1. Pick up the HANDSET or press  BUTTON (the SPEAKERPHONE INDICATOR will light) and wait for a dial tone.
2. Press and release  button, until  icon is shown.
3. Review and choose the required telephone number by pressing ▲ or ▼.
4. Press DIAL BUTTON.




**RECORDING / EDITING / DELETING VOICE PROMPT OF NAME OF PHONE BOOK**

With the caller ID service activated, when an incoming call is received, the telephone will display and announce the caller's phone number. If the caller's phone number is stored in the phone book, and caller's name will be displayed too.



If a voice prompt is recorded for this phone number, the unit will announce the voice prompt recorded instead of the caller's phone number.

1. Press MENU BUTTON repeatedly (or press MENU then  buttons) until "NAME RECORDING" is shown.
2. Press the DIAL BUTTON. The last entry of the phone book will be displayed.
3. Press ▲ or ▼ to select the number you like to record a voice prompt for.
4. To record or change the voice prompt, press and hold DIAL BUTTON. Speak clearly into the SPEAKPHONE MICROPHONE after a beep and "VOICE" icon flashes in the LCD Display. Release the button when you have finished or the unit will stop recording after 3 seconds. The voice prompt will then be played back automatically.
5. To delete the voice prompt recorded, press DELETE button during the voice prompt is playing.
6. Repeat steps #3 to #5 to change or delete more entries or press the  BUTTON to exit.

**TO EDIT THE PHONE BOOK MEMORY**

1. Press the  BUTTON until the  icon is shown.
2. Select the required location from the phone book by pressing ▲ or ▼.
3. Press and hold MENU BUTTON for two seconds. The display will show "EDIT?".
4. Press DIAL BUTTON, the first digit of the selected phone number will flash.
5. You can move the cursor to the required position by pressing ▲ or ▼. To delete the digit, press DELETE BUTTON or press any numeric key to insert a new digit and confirm with the DIAL BUTTON.
6. The LCD DISPLAY now shows the flashing first letter of the name.
7. Move the cursor to the required position by pressing ▲ or ▼. To delete the letter, press DELETE button or press any numeric key to insert a number or character in the name and confirm with DIAL BUTTON.
8. Use ▲ or ▼ to set this number as an Emergency Number or not. Confirm with the DIAL BUTTON.
9. If you choose "YES", "LOCATION ##" is shown. Use ▲ or ▼ to change the location (priority) you want and confirm with the DIAL BUTTON and "SAVED" will be shown.
10. You can repeat steps #2 to #7 to edit more numbers and names or press  BUTTON to exit.

**HOW TO DELETE A PHONE BOOK ENTRY**

1. Press the  BUTTON until  icon is shown.
2. Select the required number from the phone book by pressing ▲ or ▼.
3. To delete a single entry, press the DELETE BUTTON once and the display will show "DELETE?". Press DELETE BUTTON for 2 seconds. The entry will be deleted and the display will now show another number in the phone book.

4. *To delete all entries*, press and hold DELETE BUTTON until the display shows “DELETE ALL?”. Press DELETE BUTTON for 2 seconds until “EMPTY” appears on the display.

## ONE-TOUCH MEMORIES



### STORING NUMBERS IN THE ONE-TOUCH MEMORIES

This telephone has two One-Touch memories: M1 and M2.

Once a number has been stored in each of these memory locations, you only need a single press to make the call.


1. Press and release the MENU BUTTON until “STORE NUMBER” is shown.
2. Press the DIAL BUTTON. The cursor will flash.
3. Enter the required telephone number with a maximum of 22 digits using the number pad and confirm with DIAL BUTTON.
4. Press M1 BUTTON and “SAVED” is shown. The number is now saved in the M1 memory location.
5. Repeat steps #1 to #4 and press M2 BUTTON to save another number in M2 memory location.

### TO DIAL FROM ONE-TOUCH MEMORIES

1. Lift the HANDSET or press  BUTTON and wait for a dial tone.
2. Select the required memory location (M1 or M2) by pressing the corresponding button.  
**OR**
1. Pressing the corresponding button (M1 or M2). The saved phone number will be announced.
2. Lift the HANDSET, press the DIAL BUTTON or press  button, the number will dial out automatically.

## THE CALLER ID FEATURE

### IMPORTANT NOTES

- ♦ In order to utilize the Caller ID features, you must subscribe to Caller ID service through your local phone company. There are fees for Caller ID services, and it may not be available in all areas.
- ♦ This product can provide information only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment.
- ♦ When using the Caller ID features, please note it is only available at Caller ID mode (“CLIP” icon turns on). If the “CLIP” icon is off, press  button once. (Note: CLIP stands for Caller Line Identification Presentation.)

### BASIC CALLER ID OPERATIONS

- ♦ This telephone can store up to 64 incoming calls.
- ♦ If an incorrect, invalid or incomplete Caller ID signal is received, the display shows “LINE ERROR”.
- ♦ If only the caller’s phone number is received, the display shows the caller’s phone number with the time and date it was received. The “NEW” icon turns on and NEW CALL INDICATOR blinks.
- ♦ If both the caller’s name and phone number are received, the display shows the caller’s name and phone number, with the time and date it was received. The “NEW” icon turns on and NEW CALL INDICATOR blinks. If the caller’s name has more than 16 characters, only the first 16 characters will be displayed.
- ♦ If the name and number are not available due to the caller’s privacy restriction, the display shows “PRIVATE” with the time and date received. The “NEW” icon turns on and NEW CALL INDICATOR blinks.
- ♦ If the name and number are not available, the display will show UNAVAILABLE with the call’s time and date. The “NEW” icon turns on and NEW CALL INDICATOR blinks.
- ♦ If a long distance call message is received, the display will show “LONG DISTANCE” with the call’s time and date. The “NEW” icon turns ON and NEW CALL INDICATOR blinks.
- ♦ If the Caller ID memory is full, the oldest data will be removed on a first-in/ first-out basis.
- ♦ If the Caller ID information received duplicates another call in memory, the time/date will be updated and the “REPEAT” icon will light.
- ♦ If no key is pressed within 20 seconds, the LCD DISPLAY will revert to the total call counter, new call counter, current time and date.



#### VIEW THE CALLER ID RECORD

1. Press ▼ to review more recent calls. The CALL# will decrease.  
After you view the most recent data in memory, the display will show "END OF LIST".
2. Press ▲ to review older calls. The CALL# will increase.  
After you view the oldest data in memory, the display will show "END OF LIST".
3. If the data in memory is being reviewed for the first time, the "NEW" icon will light.  
The NEW CALL INDICATOR will go OFF after you have reviewed the data.
4. If no key is pressed within 20 seconds, the LCD DISPLAY will revert to the total call counter, new call counter, current time and date.


#### ERASE THE CALLER ID RECORD

1. Select the required Caller ID record using the ▲ or ▼ .
2. To delete a single Caller ID record, press DELETE BUTTON once. The display will show "DELETE?". Press DELETE BUTTON for 2 seconds. The data of that call will be erased, and the CALL# and Caller ID information will be updated.
3. To delete all records, press and hold DELETE BUTTON until the display shows "DELETE ALL?". Press "DELETE BUTTON" for 2 seconds until "NO CALLS" appears on the display. Both the total call and new call counters will become zero, and the current time and date will be displayed.

#### CALL BACK (REDIAL) FROM THE CALLER ID MEMORY

1. Select the required Caller ID record by pressing ▲ or ▼.
2. Press DIAL BUTTON, the speakerphone will turn ON automatically and dial the selected number.

#### OR

1. Pick up the HANDSET or press the  BUTTON and select the required Caller ID record using ▲ or ▼.
2. Press DIAL BUTTON.

**Note:** If the Caller ID number is 10 digits, press DIAL BUTTON once, the unit will insert "1" before the Caller ID number automatically. You can press ▼ button to select insert "1" or not. Press DIAL BUTTON again, the speakerphone will turn on automatically and dial the displayed number.

#### COPY FROM THE CALLER ID TO THE PHONE BOOK

You can copy Caller ID information to the phone book while you are reviewing the Caller ID information.

1. Select the required Caller ID memory location using ▲ or ▼.
2. Press and hold MENU BUTTON for two seconds, LCD DISPLAY will show "COPY TO MEMORY".
3. Press DIAL BUTTON and "SAVED" will be shown.

## TROUBLESHOOTING GUIDE

If you experience difficulties in the use of this music system please check the following or call 1-800-777-5331 for Customer Service.

#### No dial tone

- ♦ Check that all phone cord connections (including the coiled handset cord) and AC Adaptor are securely plugged into the telephone & wall jack.
- ♦ Check that the phone is in the correct dialing mode, Touch-Tone or Pulse Setting.
- ♦ Plug another phone into the jack to make sure your jack and phone service is functioning properly.

#### Call will not dial out or dials very slowly

- ♦ Check that the phone is in the correct dialing mode, Touch-Tone or Pulse Setting

#### No audible ringer

- ♦ You may have too many extensions on your line. Try unplugging a few devices. Having too many telephones and/or accessories can also create problems such as low ringer volume or impaired quality during calls.



**No volume amplification**

- ◆ Check to see if the VOLUME BOOST INDICATOR is "ON". The red LED on the left side of the +40dB VOLUME BOOST BUTTON should light.
- ◆ Check the AC Adaptor and make sure it is properly plugged into the ac power outlet and into the DC JACK on the phone.

**Noise, Static, Interferences while using the handset**

- ◆ A filter may be required for homes with DSL line or near Radio towers.

**There is a red light that continues to flash**

- ◆ You have un-reviewed Caller ID / Call Waiting information or missed a call.

**Caller ID information does not show**

- ◆ Make sure you have subscribed to Caller ID service through your local phone company.

**No Caller ID information while on a call (Type II Caller ID)**

- ◆ This telephone does not support Type II Caller ID feature and therefore it cannot display the Caller ID of the second caller.

**THE FCC WANTS YOU TO KNOW:  
CONSUMER INFORMATION**

If requested by the telephone company, inform them as follows:

FCC Registration No. . . . .	<b>DYFTE12BCID50T</b>
Ringer Equivalence . . . . .	<b>1.2B</b>
The particular telephone line to which the equipment is connected.	

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier of US: **DYFTE12BCID50T**. If requested, this number must be provided to the telephone company. An applicable certification jacks Universal Service Order Codes (USOC) for the equipment is provided (i.e., RJ11C) in the packaging with each piece of approved terminal equipment

The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

If your telephone equipment **SFA3800** causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice isn't practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service. If you experience trouble with this telephone equipment disconnect from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs. This equipment is hearing aid compatible.

**NOTICE:** If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this (equipment ID if any) does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

**WARNING:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## CARE AND MAINTENANCE

1. Clean your phone with a damp (never wet) cloth. Solvent or detergent should never be used.
2. If your phone stops working, check to be certain that all modular plugs are properly “snapped” into their jacks.
3. If the phone still doesn't work and you have other telephones installed in your home, check to see if they are working. If they are, try using your telephone on another outlet. If it still doesn't work, it is more than likely that there is a problem with your telephone. In this case, return the unit for service in accordance with the instructions on your warranty card. **DO NOT CALL THE TELEPHONE COMPANY SINCE YOU MAY BE RESPONSIBLE FOR CHARGES FROM THEM. CHARGES FROM THE TELEPHONE COMPANY ARE NOT COVERED BY THE TERMS AND CONDITIONS OF THE WARRANTY.**
4. If other telephones in your house have also stopped working, the problem is most likely with your telephone line service. Do not return your telephone for service since most likely there is nothing wrong with it. You should however, consult with your telephone company to see if there has been any interruption to your line service.
5. If it is determined that your telephone is malfunctioning, FCC requires that it be disconnected from the modular outlet until the problem has been corrected.
6. Always have your unit repaired by an experienced technician or return it for service to address listed in **WARRANTY AND SERVICE** section.

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At Spectra, environmental and social responsibility is a core value of our business. We are dedicated to continuous implementation of responsible initiatives with an aim to conserve and maintain the environment through responsible recycling.

Please visit us at <http://www.spectrainl.com/green.htm> for more information on Spectra's green initiatives or to find a recycler in your area.

## 1 YEAR LIMITED WARRANTY AND SERVICE VALID IN THE U.S.A. ONLY

This product is manufactured, distributed or sold by SPECTRA MERCHANDISING INTERNATIONAL, INC., official licensee for this product. All right, title and interest to use the “First Alert” logo trademarks and the “First Alert” trade dress are exclusively licensed by BRK Brands, Inc. and are used under license from BRK Brands, Inc.. Please contact SPECTRA's Service Department for questions/comments, warranty, support, or service related to this product.

SPECTRA MERCHANDISING INTERNATIONAL, INC. warrants that this product 1) is free from defects in materials and workmanship and 2) conforms to its specifications for a period of 1 year from the date of original customer purchase and provided the product is utilized within the U.S.A. This warranty is not assignable or transferable. Our obligation under this warranty is the repair or replacement of the defective unit or any part thereof, except batteries, when it is returned to the SPECTRA Service Department, accompanied by proof of the date of original consumer purchase, such as a duplicated copy of a sales receipt.

You must pay all shipping charges required to ship the product to SPECTRA for warranty service. If the product is repaired or replaced under warranty, the return charges will be at SPECTRA's expense. There are no other express warranties other than those stated herein.

This warranty is valid only in accordance with the conditions set forth below:

1. The warranty applies to the SPECTRA product only while:
  - a) It remains in the possession of the original purchaser and proof of purchase is demonstrated
  - b) It has not been subjected to accident, misuse, abuse, improper service, usage outside the descriptions and warnings covered within the owner's manual or non-SPECTRA approved modifications
  - c) Claims are made within the warranty period
2. This warranty does not cover damage or equipment failure caused by electrical wiring not in compliance with electrical codes or SPECTRA owner's manual specifications, or failure to provide reasonable care and necessary maintenance as outlined in the owner's manual.
3. Warranty of all SPECTRA products applies to residential use only and is void when products are used in a nonresidential environment or installed outside the United States.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. TO OBTAIN SERVICE please remove all batteries (if any) and pack the unit carefully and send it prepaid by insured parcel post or UPS to SPECTRA at the address shown below. IF THE UNIT IS RETURNED WITHIN THE WARRANTY PERIOD shown above, please include a proof of purchase (dated cash register receipt) so that we may establish your eligibility for warranty service and repair of the unit without cost. Also include a note with a description explaining how the unit is defective. A customer service representative may need to contact you regarding the status of your repair, so include your name, address, phone number and e-mail address to speed the process.

IF THE UNIT IS OUTSIDE THE WARRANTY PERIOD, please include a check for **\$45.00** to cover the cost of repair, handling and return postage. All out of warranty returns must be sent prepaid.

It is recommended that you contact SPECTRA first at 1-800-777-5331 or by e-mail at [custserv@spectraintl.com](mailto:custserv@spectraintl.com) for updated information on the unit requiring service. In some cases the model you have may be discontinued and SPECTRA reserves the right to offer alternative options for repair or replacement.

SPECTRA MERCHANDISING INTERNATIONAL, INC.  
4230 North Normandy Avenue,  
Chicago, IL 60634, USA.  
1-800-777-5331

To register your product, visit the link below on the website to enter your information.  
<http://www.spectraintl.com/wform.htm>

0714

Printed in China

# First Alert®

## ACCESSORY ORDER FORM

### IMPORTANT

Before sending in your order, we recommend that you first contact SPECTRA at 1-800-777-5331 or by e-mail at [custserv@spectraintl.com](mailto:custserv@spectraintl.com) for updated information on your product, and to guarantee the parts you want are in stock.

DATE: \_\_\_\_\_

Ship to:

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY, STATE, ZIP \_\_\_\_\_

**IMPORTANT**

MODEL NUMBER:

**SFA3800**

Please refer to the instruction book or label on the back of the unit for correct model number and write in the box above.

Please provide a daytime telephone number in case we need to contact you.

Phone Number: ( \_\_\_\_\_ ) \_\_\_\_\_  
Area Code Number

ITEM	DESCRIPTION	QTY.	PRICE	TOTAL
	Emergency Remote Pendant for SFA3800		\$10.00	
NOTE: ILLINOIS RESIDENTS ADD 8.75% SALES TAX CHICAGO RESIDENTS ADD AN ADDITIONAL 0.50% (9.25% TOTAL)			Sub Total	
Make check or money order payable to: <b>SPECTRA MERCHANDISING INTERNATIONAL, INC.</b>			Sales Tax	
Mail order form to: <b>SPECTRA MERCHANDISING INTERNATIONAL, INC.</b>			Shipping & Handling	\$3.00
<b>4230 North Normandy Avenue</b>			<b>TOTAL</b>	
<b>Chicago, Illinois 60634, USA</b>				
ATTN: PARTS DEPARTMENT				

“To receive your accessory order quicker, you can also order on line at [www.spectraintl.com/accessories](http://www.spectraintl.com/accessories)”